

Notice of References Cited	Application/Control No. 10/651,387	Applicant(s)/Patent Under Reexamination HAMILTON, KEN	
	Examiner Tan Dean D. Nguyen	Art Unit 3689	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
*	U	"Excellence for Service Level, Change and Risk Management". Item no. 16 of IDS submitted by applicant on 1/12/04
*	V	Fenton, N. "Making Decisions: Bayesian Nets & MCDA", April 4, 2000, Computer Science Dept., London, pages 1-27
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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